



# viflow

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## Error in loading DLL (48) while opening a viflow file (KB10341)

Sebastian Eich - 2018-08-06 - in Application

This error is caused by a wrong registration of the dao360.dll in the Windows system. To solve this problem the dll file has to be registered again.

### Troubleshooting:

There are a few ways to solve this problem:

- start the Command Prompt with administrator rights
- go to "C:\Program Files (x86)\Common Files\Microsoft Shared\DAO"
- run **regsvr32 dao360.dll**

If this is not solving the problem follow this steps:

- make sure that your Windows Explorer is displaying protected operating system files
- go to "C:\Program Files (x86)\Common Files\Microsoft Shared\DAO" and copy the **dao360.dll**
- paste the file to your Windows folder
- start the Command Prompt with administrator rights
- go into your Windows folder
- run **regsvr32 dao360.dll**

If this also doesn't help then try the last way to register the dao360.dll:

- copy the dao360.dll file to our program directory which normally should be "*C:\Program Files (x86)\ViCon\ViFlow\060*"
- start the Command Prompt with administrator rights
- go to *the viflow directory*
- run **regsvr32 dao360.dll**